



## Word Fountain Christian Ministries/Family Arena Community Link Project

### EQUALITY POLICY

#### POLICY STATEMENT

1. Word Fountain Christian Ministries recognises that discrimination and victimisation is unacceptable and that it is in the interests of the Charity, its employees and volunteers to utilise the skills of the total workforce. It is the aim of the Charity to ensure that no volunteer or service user receives less favourable facilities or treatment (either directly or indirectly) in recruitment or participation on grounds of age, disability, gender / gender reassignment, marriage / civil partnership, pregnancy / maternity, race, religion or belief, sex, or sexual orientation (the **protected characteristics**).
2. Our aim is that our Board, employees, volunteers and service users will be truly representative of all sections of society and each person feels respected and able to give of their best.
3. We oppose all forms of unlawful and unfair discrimination or victimisation. To that end the purpose of this policy is to provide equality and fairness for all in the services we offer.
4. All employees, whether part-time, full-time or temporary, volunteers and service users will be treated fairly and with respect. Selection for employment, promotion, training or any other benefit will be on the basis of aptitude and ability. All employees and volunteers will be helped and encouraged to develop their full potential and the talents and resources of the workforce will be fully utilised to maximise the efficiency of the organisation.
5. Our staff and volunteers will not discriminate directly or indirectly, or harass clients because of age, disability, gender reassignment, pregnancy and maternity, race, religion or belief, sex, and sexual orientation in the provision of the Charity's goods and services.
6. This policy and the associated arrangements shall operate in accordance with statutory requirements. In addition, full account will be taken of any guidance or Codes of Practice issued by the Equality and Human Rights Commission, any Government Departments, and any other statutory bodies.

#### OUR COMMITMENT

- To create an environment in which individual differences and the contributions of all our staff and volunteers are recognised and valued.
- Every employee/volunteer is entitled to a working environment that promotes dignity and respect to all. No form of intimidation, bullying or harassment will be tolerated.
- Training, development and progression opportunities are available to all staff and volunteers.
- To promote equality which we believe is good management practice and makes sound charitable sense.
- We will review all our recruitment and engagement practices and procedures to ensure fairness.
- Breaches of our equality policy will be regarded as misconduct and could lead to disciplinary proceedings.
- This policy is fully supported by the Board of Trustees and has been agreed volunteers.
- The policy will be monitored and reviewed annually

#### RESPONSIBILITIES OF Board of Trustees

Responsibility for ensuring the effective implementation and operation of the arrangements will rest with the Pastor and Team leaders who will ensure that they and their team members

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operate within this policy and arrangements, and that all reasonable and practical steps are taken to avoid discrimination. Each team leader will ensure that:

- all their staff/volunteers are aware of the policy and the arrangements, and the reasons for the policy;
- grievances concerning discrimination are dealt with properly, fairly and as quickly as possible;
- proper records are maintained.

The Administrator will be responsible for monitoring the operation of the policy in respect of employees and job/role applicants, including periodic departmental audits.

## RESPONSIBILITIES OF STAFF/Volunteers

Responsibility for ensuring that there is no unlawful discrimination rests with all staff/volunteers and the attitudes of staff/volunteers are crucial to the successful operation of fair employment/engagement practices. In particular, all members of staff/volunteer should:

- comply with the policy and arrangements;
- not discriminate in their day to day activities or induce others to do so;
- not victimise, harass or intimidate other staff or groups who have, or are perceived to have one of the protected characteristics.
- ensure no individual is discriminated against or harassed because of their association with another individual who has a protected characteristic.
- inform their manager if they become aware of any discriminatory practice.

## THIRD PARTIES

Third-party harassment occurs where a Charity employee/volunteer is harassed, and the harassment is related to a protected characteristic, by third parties such as clients or customers. Word Fountain Christian Ministries will not tolerate such actions against its staff, and the employee/volunteer concerned should inform their manager / supervisor at once that this has occurred. Word Fountain Christian Ministries will fully investigate and take all reasonable steps to ensure such harassment does not happen again.

## RELATED POLICIES AND ARRANGEMENTS

All employment policies and arrangements have a bearing on equality of opportunity. The Charity's policies will be reviewed regularly and any discriminatory elements removed.

## RIGHTS OF DISABLED PEOPLE

The Charity attaches particular importance to the needs of disabled people.

Under the terms of this policy, team leaders are required to:

- make reasonable adjustment to maintain the services of an employee/volunteer who becomes disabled, for example, training, provision of special equipment, reduced working hours. (NB: managers are expected to seek advice on the availability of advice and guidance from external agencies to maintain disabled people in employment);
- include disabled people in training/development programmes;
- give full and proper consideration to disabled people who apply for jobs/roles, having regard to making reasonable adjustments for their particular aptitudes and abilities to allow them to be able to do the job.



## EQUALITY TRAINING

A series of regular briefing sessions will be held for staff on equality issues. These will be repeated as necessary. Equality information is also included in induction programmes.

Training will be provided for team leaders on this policy and the associated arrangements. All team leaders who have an involvement in the recruitment and selection process will receive specialist training.

## MONITORING

- The Charity deems it appropriate to state its intention not to discriminate and assumes that this will be translated into practice consistently across the organisation as a whole. Accordingly, a monitoring system will be introduced to measure the effectiveness of the policy and arrangements.
- The system will involve the routine collection and analysis of information on employees by gender, marital status, ethnic origin, sexual orientation, religion / beliefs, grade and length of service in current grade. Information regarding the number of staff/volunteers who declare themselves as disabled will also be maintained.
- There will also be regular assessments to measure the extent to which recruitment to first appointment, internal promotion and access to training/development opportunities affect equal opportunities for all groups.
- We will maintain information on staff who have been involved in certain key policies: Disciplinary, Grievance and Bullying & Harassment.
- Where appropriate **equality impact assessments** will be carried out on the results of monitoring to ascertain the effect of the Company policies and our services / products may have on those who experience them.
- The information collected for monitoring purposes will be treated as confidential and it will not be used for any other purpose.
- If monitoring shows that the Charity, or areas within it, are not representative, or that sections of our workforce are not progressing properly within the Charity, then an action plan will be developed to address these issues. This will include a review of recruitment and selection procedures, Charity policies and practices as well as consideration of taking legal Positive Action.

## GRIEVANCES/DISCIPLINE

Employees/volunteers have a right to pursue a complaint concerning discrimination or victimisation via the Charity Grievance or Harassment Procedures.

Discrimination and victimisation will be treated as disciplinary offences and they will be dealt with under the Charity Disciplinary Procedure.

## REVIEW

The effectiveness of this policy and associated arrangements will be reviewed annually under the direct supervision of the Pastor.

Signed: \_\_\_\_\_

Dated: 2<sup>nd</sup> February 2021